

## Short Report



Tourist Information Alzey Land & Rhein Hessische Schweiz | ©Robert Dieth

## Tourist Information Alzey Land & Rhein Hessische Schweiz

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### Welcome!

The Tourist Information is located in the Alzey Museum and is centrally situated in the pedestrian zone. The services we offer range from organizing city or museum tours and looking after travel groups up to complete travel arrangements, including hotel bookings and visitor programs. The Tourist Information also takes care of visitors of the museum and has an abundance of information material available.

# TEST RESULT

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for

## Tourist Information Alzeyer Land & Rheinhessische Schweiz

55232 Alzey, Certificate-ID: PA-00300-2023



This offer was classified according to the criteria of the nationwide label

**»Tourism for All«**

and, in the period from

**July 2023 – June 2026**

is entitled to use the label

**»Accessibility checked«**

and the associated pictograms

in accordance with the contract.

# Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – accessible for people with walking disabilities and wheelchair users**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is a designated parking space for people with disabilities in the forecourt and four more in the underground car park.
- The elevator from the underground car park to the forecourt is 107 x 138 cm.
- Between the elevator, the entrance area and the WC, the cobblestones have been treated so that they are low vibration (not vibration-free). From the parking area on the forecourt across the street to the entrance, this measure has not taken place, so that the path is not low-vibration and easy to walk and drive on.
- The entrance is accessible without steps via a ramp. The ramp has a gradient of 5.5 % and is 13 m long in total (intermediate platform and handrails available).
- All evaluated rooms that can be used by the guest are accessible without steps.
- All evaluated doors and passages are at least 88 cm wide.
- The consultation counter is 85 cm high at the lowest point. There is a possibility for communication while seated.
- Guided tours are offered for people with walking disabilities and for wheelchair users. Seating is available for use during the tour. The entire route is step-free.

## WC in the museum area

- The manoeuvring spaces are:  
in front of the washbasin and WC 152 cm x 146 cm;  
to the left of the WC 90 cm x 70 cm; to the right of the WC 88 cm x 70 cm.
- There are fold-up grab rails to the left and right of the WC.
- The washbasin is wheelchair compatible.
- There is an alarm trigger.

## WC in the forecourt area

- The manoeuvring spaces are:  
in front of the washbasin and the WC 200 cm x 145 cm;  
150 cm x 70 cm to the left of the WC; 89 cm x 70 cm to the right of the WC.
- There are fold-up grab rails to the left and right of the WC.
- The washbasin is wheelchair compatible.
- There is an alarm trigger.

# Information for people with hearing impairments and deaf people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is no clearly visible alarm.
- There is no audio induction loop at the infocounter.
- There are no guided tours offered for people with hearing impairment or deaf people.

# Information for visually impaired and blind people

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – partially accessible for people with visual impairments and blind people**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Assistance dogs are allowed in relevant areas/rooms.
- The entrance area is not visually contrasting.
- The staircase in front of the entrance has a high-contrast design and handrails on both sides.
- From the entrance, there is a floor-based visual and tactile guidance system leading to the counter and the WC for people with disabilities in the museum area.
- All evaluated and usable areas for guests are well lit, i.e. bright and glare-free.
- Information is not available in Braille or prismatic writing.
- Guided tours for people with visual impairments or blind people are offered.

# Information for guests with cognitive impairments

Some **information on accessibility** are listed below. Detailed information can be found in the test report.

- Name and logo of the facility are clearly visible from the outside.
- There is no uninterrupted guidance system.
- There is no information in easy language.
- Guided tours are offered for people with cognitive impairments. The contents are easy to understand or are explained in a way that is easy to understand (e.g. visually).

# Image Gallery

We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.

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Underground parking lot

(c)Julia Marmulla



Underground parking lot

(c)Julia Marmulla



Underground parking lot

(c)Julia Marmulla



Forecourt parking

(c)Julia Marmulla



Forecourt parking

(c)Julia Marmulla



Entrance

(c)Julia Marmulla



Entrance

(c)Julia Marmulla



Entrance

(c)Julia Marmulla



Entrance

(c)Julia Marmulla



Consultation room

(c)Julia Marmulla



**Counter**

(c)Julia Marmulla



**WC in the museum area**

(c)Julia Marmulla



**WC in the museum area**

(c)Julia Marmulla



**WC in the forecourt area**

(c)Julia Marmulla



**WC in the forecourt area**

(c)Julia Marmulla



**Visual tactile design**

(c)Julia Marmulla



**Visual tactile design**

(c)Julia Marmulla



**Visual tactile design**

(c)Julia Marmulla

## Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self-assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on "**Accessibility as a comfort and quality feature**".

### The labeling – explanation of the logos and pictograms

The label "**Information about Accessibility**" indicates that detailed and verified information on accessibility is available for all groups of people.



The label "**Accessibility certified**" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.



The label "**Accessibility certified**" is available in two requirement levels:

#### "Accessibility certified: partially accessible".

The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your oder the guest's) individual requirements.



#### "Accessibility certified: accessible".

The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.



There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities



Wheelchair users



People with hearing impairment



Deaf people



People with visual impairments



Blind people



People with cognitive impairments

